

## Draft Corporate Plan Outcomes, Objectives & Measures

<b>OUTCOME 1</b> All people in Doncaster benefit from a thriving and resilient economy	Objective 1: Residents have the skills, abilities and attributes that employers need
	Objective 2: Enterprise and business are supported to grow, and inward investment continues to increase.
	Objective 3: Young people access good education and employment opportunities
<b>OUTCOME 2</b> People live safe, healthy, active and independent lives	Objective 4: When in need of care and/or support it is personalised, flexible and appropriate
	Objective 5: Vulnerable adults and children are safe and supported.
	Objective 6: People are supported to remain independent with good health and wellbeing
<b>OUTCOME 3</b> People in Doncaster benefit from a high quality built & natural environment	Objective 7: The quality of Doncaster's built and natural environment is enhanced and protected
	Objective 8: The number and quality of homes in Doncaster meet housing needs
<b>OUTCOME 4</b> All families thrive	Objective 9: All children in care and care leavers achieve their full potential
	Objective 10: Our children and young people benefit from learning and development opportunities
	Objective 11: Families get the right support and services at the earliest and most appropriate time
<b>OUTCOME 5</b> Council services are modern and value for money	Objective 12: We have a modern, efficient and flexible workforce
	Objective 13: We have modern business and customer interactions
	Objective 14: The Council operates within its resources
	Objective 15: Working with partners we commission services that are value for money
<b>OUTCOME 6</b> Working with our partners we will provide strong leadership and governance.	Objective 16: Team Doncaster is an efficient and effective partnership, recognised locally and beyond
	Objective 17: Leadership, management and governance is efficient, effective and fit for purpose

## **OUTCOME 1: All people in Doncaster benefit from a thriving and resilient economy**

### **Objective 1: Residents have the skills, abilities and attributes that employers need**

1. (R&E) Employment Rate in comparison to national average
2. (R&E) Out of work benefit claimants (16-64) - Proportion/ Rate
3. (R&E) Doncaster working age population with qualification at NVQ 3 and above (%)
4. (R&E) Private sector employment growth
5. (R&E) Wage rates (weekly full time - resident based)
6. (R&E) % residents in highly skilled occupations

### **Objective 2: Enterprise and business are supported to grow, and inward investment continues to increase**

7. (R&E) Overall investment and growth gained (into and within Doncaster)
8. (R&E) Total Doncaster business stock
9. (R&E) % of retail and retail service units occupied in the core retail areas
10. (R&E) New business start-ups in Doncaster

### **Objective 3: Young people access good education and employment opportunities**

11. (L&O;CYPS?) Achievement of a Level 2 qualification by the age of 19
12. (L&O;CYPS?) Achievement of a Level 3 qualification by the age of 19
13. (R&E) Participation and Transitional 16 to 18 year olds who are not in education, employment or training
14. (L&O;CYPS) Achievement of 5 or more A\*- C grades at GCSE or equivalent including English and Maths
15. (L&O;CYPS) Schools judged Good or Outstanding (Primary and Secondary Settings)
16. (R&E) Total Apprenticeships in Doncaster

## **OUTCOME 2: People live safe, healthy, active and independent lives**

### **Objective 4: When in need of care and/or support it is personalised, flexible and appropriate**

17. (AHWB) Proportion of people using social care who receive self-directed support, and those receiving direct payments
18. (AHWB) Proportion of people who use services and carers who find it easy to find information about support
19. (AHWB) The proportion of Adult Social Care users that are currently in Long Term Care
20. (AHWB) Assistive Technology Installations per 100,000 population, aged 65 and over
21. (AHWB) Permanent admissions to Residential and Nursing Care per 100,000 pop 65+

### **Objective 5: Vulnerable adults and children are safe and supported.**

22. (AHWB) Number of repeat victims of Domestic Abuse
23. (L&O; CYPS) % of Child Protection visits that have not taken place on time (within 2 weeks)
24. (L&O; CYPS) Case File Audits rated 'requires improvement' or 'inadequate'
25. (L&O; CYPS) Referrals to Children's Services that are repeat referrals within 12 months
26. (AHWB) Proportion of repeat safeguarding referrals

### **Objective 6: People are supported to remain independent with good health and wellbeing**

27. (AHWB) Number of people participating at DCLT Leisure Centres per 1000 population
28. (AHWB) Successful completion of drug treatment for opiate and non-opiate users (%)
29. (AHWB) Infant Mortality Aged <1 per 1000 live births
30. (AHWB) % Of children aged 10-11 that are classified as overweight or obese
31. (AHWB) Percentage of eligible population aged 40-74 offered an NHS Health Check who received an NHS Health Check in the financial year
32. (AHWB) Percentage of adults achieving at least 150 minutes of physical activity per week
33. (R&E) The % households in fuel poverty (i.e. fuel costs are above the national median level and spending that amount would leave a residual income below the official poverty line)

**OUTCOME 3: People in Doncaster benefit from a high quality built & natural environment****Objective 7: The quality of Doncaster's built and natural environment is enhanced and protected**

34. (R&amp;E) Recycling rate for household domestic waste

35. (R&amp;E) Improved street and environmental cleanliness: Litter

36. (R&amp;E) Improved street and environmental cleanliness: Detritus

37. (R&amp;E) Principal roads and non-principal classified roads where maintenance should be considered

38. (R&E) CO<sub>2</sub> Emissions**Objective 8: The number and quality of homes in Doncaster meet housing needs**

39. (R&amp;E) Net additional homes provided (Council and private sector provider/build)

40. (R&amp;E &amp; SLHD) Number of affordable homes provided (Council and private sector provider/build)

41. (R&amp;E) Total number of empty homes, as determined from Council Tax records

**OUTCOME 4: All families thrive****Objective 9: All children in care and care leavers achieve their full potential**

42. (L&amp;O; CYPS) Stability of placements of Children in Care: number of moves

43. (L&amp;O; CYPS) School attendance of Children in Care

44. (L&amp;O; CYPS) Children in Care achievement at Key Stage 4 GCSE level (or equivalent)

45. (L&amp;O; CYPS) % of Care Leavers age 19 in suitable accommodation

46. (L&amp;O; CYPS) Care leavers in education, employment or training

**Objective 10: Our children and young people benefit from learning and development opportunities**

47. (L&amp;O; CYPS) Proportion of children who are 'school ready' as measured by the Early Years Foundation Stage Profile

48. (L&amp;O; CYPS) Proportion of children attending early education programmes (including 2,3,&amp;4 year old entitlement)

49. (L&amp;O; CYPS) % of young people with learning or other disability who have a final Education Health Care Plan within 20 weeks of initial request

50. (L&amp;O; CYPS) Primary and secondary schools persistent absent rate

51. (L&amp;O; CYPS) % of children with first choice school placement/admission

**Objective 11: Families get the right support and services at the earliest and most appropriate time**

52. (AHWB) Number of families achieving positive outcomes through the Stronger Families Programme

53. (L&amp;O; CYPS) Number of referrals to specialist services (step-up/step-down)

54. (L&amp;O; CYPS) Number of people accepted and supported by an Early Help Assessment

55. (F&amp;CS) Housing Benefit - Average number of days to process new claims

56. (F&amp;CS) Local Council Tax Support - Average number of days to process new claims

<b>OUTCOME 5: Council services are modern and value for money</b>
<b>Objective 12: We have a modern, efficient and flexible workforce</b>
57. (F&CS) Delivery of actions under 5 core themes of the People Strategy
58. (CORP) Whole authority sickness
59. (CORP) Whole authority PDR's
<b>Objective 13: We have modern business and customer interactions</b>
60. (F&CS) % of services with a fully transactional on-line self service capability.
61. (F&CS) % of channel shift to on-line services by Doncaster residents as a result of the delivery of the Digital Strategy
62. (F&CS) % of residents operating digitally accessing Council services
63. (F&CS) 95% of invoices are paid within 30 days
<b>Objective 14: The Council operates within its resources</b>
64. (F&CS) Arrears of Council Tax
65. (F&CS) Arrears of Business Rates
66. (F&CS) % of Council Tax collected in year
67. (F&CS) Percentage of Non-domestic Rates Collected
68. (F&CS) Deliver 2015/16 savings and prepare for the delivery of 2016/17 savings
<b>Objective 15: Working with partners we commission services that are value for money</b>
69. (F&CS) % of local authority spend with Doncaster companies / suppliers
70. (F&CS) % increase in Contracts in 2015/16 that have social value reflected in them

<b>OUTCOME 6: Working with our partners we will provide strong leadership and governance</b>
<b>Objective 16: Team Doncaster is an efficient and effective partnership, recognised locally and beyond</b>
71. (F&CS) Number of organisations that attend the Partnership Summit
72. (F&CS) Increased positivity from the self-assessment survey
73. (F&CS) % attendance at the Team Doncaster and Partnership Board meetings
<b>Objective 17: Leadership, management and governance is efficient, effective and fit for purpose</b>
74. (F&CS) Number of data protection breaches
75. (F&CS) % Members attending mandatory training